

# County Connections

## Districts 3 & 5



**NOV/DEC 2014**

<http://www.aacounty.org/>

**Amy Leahy**

Proudly serving the communities of Broadneck, Arnold, Severna Park, Pasadena, Curtis Bay

**Community and Constituent Services**

**410-222-1323**

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**Connect with County Executive**

**Laura Neuman**

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Twenty months ago, I stepped in to the role of Community Liaison with a desire to help people. After having previously worked for Anne Arundel County for 17 years and then taken some time off to raise my kids, I was anxious to get back to work. Constituent Services was the only job I wanted to do and I was fortunate to serve in that role.

As the calendar slowly counts down my remaining days in this position, I would like to offer a sincere "thank you" to each of you; for all that you do to improve the quality of life within your community and throughout our county. I have worked with some of the best your communities have to offer, and each of you should be grateful for those volunteers who spend their time and expertise to improve the quality of life for all of us.

Numerous county employees provided insight and information, answering my repeated questions and providing me with a better understanding of how processes work within County Government. Their knowledge and experience was essential in addressing many of the concerns you've shared with me. I am proud of the caliber of the many county employees who have worked with me to address many of your issues and problems. Kudos to them!

Finally, have worked in the Constituent Services Office with some of the most caring and competent people. We developed a comradery that you don't find in many jobs and I am thankful to each and every one of them for the experience.

The cartoon image below best shares my true feelings; I've been very blessed to have had this opportunity and wouldn't change a thing. For the immediate future I will stay home again—this time to help with aging parents.

I wish you only the best and look forward to seeing you at an upcoming community event in the future!



*Amy*

## Fire Department Reports Substantial Reduction In Paramedic Response Times

The Anne Arundel County Fire Department today reported it has witnessed a 27 percent decrease in average paramedic response times over the last 12 months due to improvements in Basic Life Support (BLS) ambulance service. Additionally, the department has seen a 21 percent decrease of 90th-percentile response times for the arrival of paramedic level care to incident scenes.

“We are constantly looking for ways to improve the most critical service the county provides to our citizens – public safety – and I am so proud of our Fire Department for implementing best practices that better enable it to save lives quickly,” said County Executive Laura Neuman. “I am especially proud of Fire Chief Michael Cox, who brought about these improvements in part by deferring the purchase of a tower ladder truck to reallocate the funding for six new ambulances.”

Because medical emergencies account for 85 percent of the calls to which the department responds, the six Basic Life Support units were purchased to meet the county’s growing need for ambulance service.

“The initiative to provide additional Basic Life Support units for BLS calls has significantly increased Advanced Life Support (ALS) unit availability for more serious and life-threatening calls,” said Fire Chief Michael Cox. “The increased number of BLS units allows our paramedic units to remain available in their primary response areas for life-threatening and critical calls.”

An additional five Basic Life Support units are slated to be placed in service this fall. “Once these units are in service, we should meet the National Fire Protection Association guidelines for ALS response time for the first time in the department’s 50-year history,” Chief Cox highlighted.

A citizen report of ALS response times using data from the fourth quarter of 2010 showed that the average ALS response time in Anne Arundel County was 7.75 minutes. The average response time for an ALS unit in the first three-quarters of 2014 decreased more than two minutes to 5.67 minutes, a 27 percent improvement.

National Fire Protection Association’s Standard 1710 recommends an eight-minute 90th-percentile response time for ALS units. In the 2010 report, the county’s 90th-percentile response time was 12.52 minutes. In the first three-quarters of 2014, that time has dropped 21 percent to 9.85 minutes, a nearly three-minute improvement.

The response time improvements, paired with the implementation of the Rapid Dispatch Protocol that substantially reduced 911 call processing time, have decreased the time from 911 call to ALS unit arrival time by almost three minutes over the last 14 months.

## Department of Health Awards Grants to Underage Drinking Prevention Programs in Northern Anne Arundel County



The Anne Arundel County Department of Health, Prevention and Education Services has awarded local programs with Maryland Strategic Prevention Framework community implementation grants to help prevent underage drinking. The \$173,700 total funding, was provided through the Maryland Department of Health and Mental Hygiene, Behavioral Health Administration by the federal Substance Abuse and Mental Health Services Administration.

The Chesapeake Center for Youth Development, Inc. will receive \$144,100 to lead the Northern Lights Against Substance Abuse Coalition (NLASA) in its mission of reducing alcohol and drug abuse in youth and young adults through collaborative efforts using evidence-based strategies in Northern Anne Arundel County. The Department of Health will have \$3,200 to print public information materials that support the coalition’s mission.

The Anne Arundel County Police Department will receive \$26,400 to conduct party patrols and compliance checks of alcohol establishments in Northern Anne Arundel County.

In addition to police party patrols and compliance checks, police will be offered training through the National Alcohol Enforcement Training Center. For those who sell or serve alcohol, Techniques of Alcohol Management (TAM) training will be provided at a discounted rate to help decrease the number of underage youth who are served alcohol.

The NLASA Coalition meets the second Friday of every month at noon in the Department of Health’s Behavioral Health Building, 122 North Langley Road, Glen Burnie, Maryland 21060. Community members are invited to attend. Members of the NLASA Coalition provide community and school presentations and exhibits by request. For more information, contact Angela Gerben, NLASA Coordinator, at [nlasacoalition@gmail.com](mailto:nlasacoalition@gmail.com)

# New Micro Loan Fund Aims to Assist Small Business in Anne Arundel County

**Annapolis, MD – (October 30, 2014)** – Today Anne Arundel Economic Development Corporation's (AAEDC) CEO and President Ed Rothstein announced the launch of the [Arundel Micro Loan Fund \(AMF\)](#) designed to benefit qualified small businesses in the county that are located in designated Sustainable Community areas. The announcement was made at a multi Chamber of Commerce breakfast in Crofton at which AAEDC celebrated the end of Maryland Economic Development Week, October 27 to 31.

“The Arundel Micro Loan Fund is just another way we can empower our local entrepreneurs,” said Mr. Rothstein. “This fund specifically benefits retail, manufacturing and goods and services related businesses, and it can be impactful in stimulating job growth and economic expansion in many communities around Anne Arundel County.”

Under the program, qualified enterprises must be small businesses with no more than five employees at the time of application and annual revenues of \$500,000 or less. The business must be located in a designated Sustainable Community area such as portions of Annapolis, Brooklyn Park, Glen Burnie and Odenton/Severn.

Microloans range from \$5,000 to \$35,000 at a fixed rate of 6.50% with a one percent loan fee and a closing fee of \$250. There are no prepayment penalties and the loan term cannot exceed five years. Additional funds may be added to the project by other AAEDC programs such as the Arundel Community Reinvestment Fund (ACR), the VOLT Fund and the Arundel Business Loan Fund (ABL).

Eligible uses for the microloan include:

- Working capital
- Marketing
- Real estate acquisition down payment
- Renovations
- Leasehold improvements
- Equipment purchase
- Business start-up costs



In early October, AAEDC was awarded \$500,000 by the Maryland Department of Housing and Community Development's (DHCD) Microenterprise Loan Program to serve as an intermediary that will originate and administer such loans. The program is designed to provide entrepreneurs with flexible financing for micro-enterprise start-ups and expansions within designated Sustainable Communities throughout the state.

Sustainable Communities is a place-based community revitalization designation offering a comprehensive package of resources that aim to increase economic, transportation and housing choices, and improve environmental quality and health outcomes. The designation encourages interagency and cross-governmental collaboration, aligning State and local resources to address the needs of Maryland communities. More information on the Maryland Department of Housing and Community Development and the Sustainable Communities program is available on [www.mdhousing.org](http://www.mdhousing.org).

# EMERGENCY PHONE NUMBERS

<b>Emergency Situations</b> (Fire, Police, Emergency Medical Services)	911
<b>AACO Police Department</b> (non-emergency)	410-222-8610 www.aacounty.org/Police
<b>AACO Fire Department</b> (non-emergency)	410-222-8200 www.aacounty.org/Fire
<b>AACO Office of Emergency Management</b>	410-222-0600 www.aacounty.org/OEM
<b>AACO Animal Control</b>	410-222-8900 www.aacounty.org/AnimalControl
<b>AACO Public Works</b> Emergency Dispatch	410-222-4040 410-222-8400 www.aacounty.org/DPW
<b>AACO Department of Aging</b> TTY	410-222-4464 410-222-4355 www.aacounty.org/Aging
<b>Department of Health</b> Information Line Communicable Disease Emergency Preparedness Environmental Health	410-222-7095 410-222-7256 410-222-4115 410-222-7180 www.aahealth.org
<b>Department of Social Services</b>	410-269-4500
<b>AACO Public Schools</b>	410-222-5000
<b>American Red Cross</b>	410-764-7000
<b>Verizon</b>	410-954-6260
<b>Poison Center</b>	800-222-1222
<b>AACO Crisis Warm Line</b>	410-768-5522



## POWER OUTAGES:

1-877-778-2222

Power out or downed wires?

Don't assume BGE knows, call to report it!

Go to [www.BGE.com](http://www.BGE.com) to learn more

## Be Alert! Residential Burglaries by Deception Suspects Posing as Utility Workers



Over the past few months, Anne Arundel County has seen an increase in residential burglaries, in which the suspects knock on the door and pose as utility workers. While this has not been a dramatic increase, there have been enough where it is important to educate the public as to what they need to be aware of.

The main deception seems to be people posing as the "water company" but other deceptions have been used as well. Examples include repaving the driveway, BGE, or even something as simple as doing yard work for you. It should be noted there is no such thing as the "water company". In addition, employees of BGE will have BGE identification.

These individuals will be very polite and convincing when speaking with citizens. They generally seem to focus on the elderly. They claim a need to check the water inside your house or some sort of other business. Once inside, they continue to distract their victims, while another breaks into the house.

Some past cases have described these individuals as possibly being Hispanic or Hispanic looking. If you have someone knock at your door and try to invite themselves in, please ask for identification from their company. If you see anything suspicious, please dial 911 and the police will respond.

**The most important thing to remember is not to let them in your house.** Neighboring law enforcement agencies in Howard County and Baltimore County are experiencing these types of incidents as well. We are working together to apprehend these offenders.

For full details, [view this message on the web](#).





## Disaster Preparedness Tips for Pets

Anne Arundel County Police Department—Animal Control Section

Anne Arundel County Animal Response Team (CART)



### **Create a “Pet Emergency Kit” complete with:**

- At least three days of food, water and any medication that your pet may need
- Vet/vaccination records, etc.
- Collars/ID’s, harnesses, and/or leashes
- Pictures of you and other family members with your pet(s)
- Sanitation Kit: pet litter, litter box, plastic trash bags and household chlorine bleach
- First Aid Kit: talk to you vet or contact Animal Control about what is most appropriate for your pet(s) emergency needs
  - Cotton bandage rolls, bandage tape and scissors, antibiotic ointment, flea and tick prevention, latex gloves, isopropyl alcohol, and saline solution
- Have a carrier or crate ready that your pet has been adapted to for safe transportation purposes
  - The carrier should be large enough to allow your pet to stand, turn around and lie down
- Consider micro-chipping your animal

### **Develop and Implement Your Family’s Emergency Plan. Do Not Leave Your Pets Behind!**

- If you have enough notice, prepare an alternate home for your pet (family, friends, or local kennel) and get your pet there in advance.
- Space and temporary cages may be limited, so if you have to respond to a shelter with your pet, make sure it is in a carrier (plan in advance and purchase one now)
- Pay attention to news briefs, county updates and check the county website for up to the minute status of shelters in your area
- Know which local hotels/motels will take pets, or which animal boarding facilities take pets during emergencies.

### **What Animal Control Can Do for You in Emergencies**

- Depending on available space, Animal Control will seek to make all shelters “pet friendly”
- Provide pick-up and transportation of pets for the elderly and disabled
- Provide transportation and temporary care, shelter, food and water at the shelter, if space is available
- Provide transportation and temporary care, shelter, food and water at the Animal Control Facility in Millersville when “pet friendly” shelters are not available or are filled to capacity
- Animal Control is working with local veterinarians, kennels, and rescues to establish a network of volunteers to assist with the proper transportation, care and shelter of your pets during disasters.

## County Executive Laura Neuman Announces 50 % Reduction in Park Fees

*Reductions will include daily parking fees, annual and life-time permits*



Annapolis, Maryland (October 27, 2014) — Anne Arundel County Executive Laura Neuman today announced that effective November 1 citizens who visit the county's four major parks will enjoy a 50 percent reduction in parking fees and permits.

"One of this administration's top priorities has been finding ways we can reduce the financial burden on our citizens, and I am pleased that we have found another way to do so by reducing park fees," said County Executive Neuman. "We are very fortunate that the county recently has experienced increased economic development, affording us an opportunity to cut fees in a way that has the greatest impact on all citizens."

Visitors to Quiet Waters, Downs, Fort Smallwood and Kinder Farm parks will pay only \$3 for daily parking fees (previously \$6) as well as handicapped parking. Parking for veterans and members of the military will remain free. Additionally, annual and life-time senior parking permits will be available for sale for \$20 (previously \$40). Daily bus permits will remain \$30.

"We have wonderful parks here in the county that significantly improve the quality of life for our citizens, and by reducing these fees we are ensuring that the county's natural resources and the new boat ramp to be built at Fort Smallwood Park are more accessible to everyone," County Executive Neuman stated.



## COMMUNITY & CONSTITUENT SERVICES

### **Hope Stewart (Director) District 6**

Serving Greater Annapolis  
[HStewart@AACounty.org](mailto:HStewart@AACounty.org)  
410-222-1527

### **Candy Fontz (North) Districts 1 & 2**

Serving Brooklyn Park, Ferndale, Glen Burnie,  
Hanover, Harundale, Jessup, Linthicum, Marley,  
Millersville, Pumphrey, and Severn  
[CFontz@AACounty.org](mailto:CFontz@AACounty.org)  
410-222-1183

### **Amy Leahy (East) Districts 3 & 5**

Serving Pasadena, Severna Park, Arnold,  
Cape St. Claire, Curtis Bay, and Broadneck  
[ALeahy@AACounty.org](mailto:ALeahy@AACounty.org)  
410-222-1323

### **Corbett Webb (South / West) Districts 4 & 7**

Serving Crofton, Crownsville, Davidsonville,  
Edgewater, Gambrills, Laurel, Mayo, Millersville,  
Odenton, and South County  
[ExWebb00@AACounty.org](mailto:ExWebb00@AACounty.org)  
410-222-1095

## COMMUNITY SUPPORT GRANTS

### **Maria Casasco**

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410-222-1879